

Appendix 2

Neil Polden

From: Jer hotmail.com>
Sent: 21 August 2013 20:00
To: Neil Polden
Subject: RE: NRP/WK/201304837

Hello!

To be honest I am a bit, as I could listen music every single day from outside, but I dont think is coming from the cordwainer, is coming from somewhere in front of my building, I still don't now where exactly is. I'm glad that I have doble glazing if not I will be annoyed, but I'm young and I understand about that. These summer, when you need to have the windows open as I'm working most of the days at 7 am is a bit annoyed

From: npolden@northampton.gov.uk
To: j
Subject: RE: NRP/WK/201304837
Date: Wed, 21 Aug 2013 08:30:30 +0000

Dear Ms

Thank you for your email.

Am I correct in understanding that you indicate you are not disturbed by music or street noise? Please could you confirm.

Thank you

Neil Polden
Senior Environmental Health Officer
Customers & Communities (Regulatory Services)

Northampton Borough Council
Westbridge Depot, St James Mill Road, Northampton, NN5 5JW
Tel: (01604) 837648; Main Switchboard: 0300 330 7000; Fax: (01604) 838755

From: hotmail.com]
Sent: 17 August 2013 12:58
To: Neil Polden
Subject: NRP/WK/201304837

I think is too late to write, I couldn't before. Regarding about the Cordwainer. Is not too much hours of loud music? But i think we can't listen anything from this building any way(city Buildings).
Thanks

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Neil Polden

From: Neil Polden
Sent: 12 August 2013 11:23
To:
Subject: RE: NRP/WK/201304837

Dear N

Thank you for taking the time to email me.

My capacity in this matter is to address noise complaints. I am dealing with a neighbour in the block who is affected by odour and from this has raised noise from the Cordwainer and other neighbouring venues. In this instance I am operating under my duty to investigate a noise complaint as placed upon me by the Environmental Protection Act, and in doing asking views of other residents as to the current status quo and whether they are caused problems at present and if extending hours would exacerbate this. I am not able to consult on the licence variation, but if you do want to comment you can speak with a colleague in licensing who can guide you towards making a representation. The person you would need to speak to is Louise Faulkner on 01604 838545. I believe the period for representation may close this week.

With regard to the situation of noise as is, when you are affected by noise at the weekend are you able to clearly link this to the Cordwainer. For example do you overlook the front of the rear of the premises, and do you note noise form the premises during closing or as and when people are walking towards the venue. This is quite important information in that street noise cannot be linked to general passers-by, but from customers directly coming and going to the premises. I would also state that with regard to weekend noise we can still act upon complaints of nuisance. Some issues may be directly addressed such as music as the pub can take action to control this. Street noise is trickier however. If you do wish to pursue a complaint please let me know.

Regards

Neil Polden
Senior Environmental Health Officer
Customers & Communities (Regulatory Services)

Northampton Borough Council
Westbridge Depot, St James Mill Road, Northampton, NN5 5JW
Tel: (01604) 837648; Main Switchboard: 0300 330 7000; Fax: (01604) 838755

From: neil.polden@northampton.gov.uk
Sent: 12 August 2013 07:39
To: Neil Polden
Subject: NRP/WK/201304837

Hi Neil

Thank you for your letter dated 8th August in regards to the application from The Cordwainer to extend the opening hours.

I live at City Buildings Fish St NN1 2AA. Having read the letter, I have tried to think of something positive but I'm afraid I struggled and can only really come up with negative feedback!

The noise around our building on Friday and Saturday evenings has always been extremely loud but being the weekend its not too much of a problem and most people in the building accept this as part of the buildings location. The weekdays are currently the only time we can really get any proper sleep and the idea that this may be disrupted is really concerning. No-one likes to go to work tired from lack of sleep. It would have a huge affect on working life and our general health.

Its not just the music from the pub and the people in the pub garden (which a lot of the flats overlook) but its after closing hours or people in the streets on their way to and from the pub that would cause me the most concern. When people are drunk they are very loud, we have a lot of people having drunken arguments and the occasional brawl, glasses smashed and cigarette butts everywhere, just from Friday and Saturday nights so to extend this into the week days is really unacceptable.

Not just for us as tenants, but the clear up job that NBC would have to do the following mornings, the police presence, then the follow on from the other pubs in the area that would want to extend their hours also in order to compete etc.

I'm sorry, but I can see anything positive in this. Why would we want to encourage people to be drunk in the town centre from Sundays to Thursdays?

Will you be writing to us to let us know if the change in hours licence is awarded?

My neighbours at numbers 11 and 15 have stated they would have to move out if The Cordwainer was allowed to remain open till late during the week nights, which would be a shame. I am going to let our landlord know about the potential for extended opening hours as they may struggle to fill the flats if there is more of a noise issue than there already is.

I hope this feedback helps

M

Neil Polden

From: [redacted]@[redacted].com>
Sent: 29 August 2013 22:44
To: Neil Polden
Subject: RE: Customer Enquiry

Dear Mr Polden,

Many thanks for your response.

With regards the Corwainer, the original issues would still be relevant to the extended hours. We would have loud revellers spilling out of the pub in the early hours, vomiting and urinating up the street. Whilst most of this is cleared by morning, there is little the clean-up guys can do about people peeing on our front door. The area is also not well policed at this time of the day, as the focus is primarily on Bridge Street at this time, and so incidents of this nature would only increase. In short, we'd have a 7 day weekend, with all the joys that accompany.

With regards the W [redacted], we would like you to investigate further. It seems a shame, because live music adds to the vibrancy of the locale, but we feel 4-5 times a week until 11PM is unreasonable. We can't watch the TV in the evenings at a reasonable level, and an early night is out of the question. Whilst some of the music is good, it seems our evening's entertainment is being dictated to us at the moment. More importantly for us, when shift/sleeping patterns clash with the noise, there is little we can do for peace and quiet. For the first 2 years, the weekend bands were something we had come to expect, but more recently loud music has been playing until late at least 4-5 nights of every week. If you could take a closer look at this issue, whilst keeping our names anonymous, we would be grateful.

Kind regards,

----- Original Message -----
From: Neil Polden
Sent: 08/28/13 02:20 PM
To: 'i [redacted] n'
Subject: RE: Customer Enquiry

Dear f

I've received your email from Licensing regarding the variation at the Cordwainer.

The variation is only to extend hours during the week, not for a 24 h licence. I had been in contact with a neighbour in the block who had raised an issue about garden noise and I have written to block tenants to find out if the variation would be a positive or negative one.

In terms of the V : if you are affected by Live music it is a complaint we can investigate. If you would like to pursue a complaint please let me know and I will send out a letter and diary sheet.

Regards

Neil Polden

Senior Environmental Health Officer

Customers & Communities (Regulatory Services)

Northampton Borough Council

Westbridge Depot, St James Mill Road, Northampton, NN5 5JW

Tel: (01604) 837648; Main Switchboard: 0300 330 7000; Fax: (01604) 838755

From: Philip Bayliss **On Behalf Of** Licensing

Sent: 28 August 2013 09:43

To: 'I'

Cc: Neil Polden

Subject: RE: Customer Enquiry

Good morning

Unfortunately the representation period for the application from the Cordwainer is passed so your comments would not be taken into consideration. However the Council's Environmental Health Officer has expressed concerns with regard to the application so there will be a hearing where the variation in hours will be decided.

With regard to the issues raised with the _____ I have forwarded your email to the Environmental Health Department and they may contact you to discuss this with you.

Kind regards

Phil Bayliss

Senior Licensing Officer

Northampton Borough Council

Tel 01604 837099

email:pbayliss@northampton.gov.uk

From: ; [com](#)
Sent: 28 August 2013 08:04
To: Licensing
Subject: Customer Enquiry

You have a new customer enquiry.

Customer Name: I all

Customer Tel: (

Customer Address: F } City Buildings Fish Street NN1 2AA

Enquiry Details: We recently received a letter asking for our feedback on the 24hr alcohol license for the Cordwainer We have misplaced the letter and so do not have direct contact to the relevant counsellors Could you please forward details as we would like to provide feedback directly. We would be against the Cordwainer being granted 24hr liquor license We have lived in City Buildings for near on 2 years Incidents of people urinating on our front door are not uncommon The noise of drunken revellers is to be expected in a town centre however this is usually dispersed by 3-4AM at the latest If the 24hr license were granted this would carry on until much later Incidents of public urinating and vomiting would increase and police will not be able to stem the flow of these incidents so to speak As we are both shift workers any excessive noise disturbance can make life more difficult than it needs to be. I would also like to draw your attention to the V We accept that living in a central location there will be noise especially on the weekend More recently the V and n have been playing bands though the week I'm unsure of their live music license but would query whether playing live music until late on a Tuesday Wednesday and Thursday evening plus weekends is fair on residents who live in close proximity. Please get in touch to let me know if the points raised have been lodged with the relevant authority or please send details of the person/persons with whom I should get in touch. Kl

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